

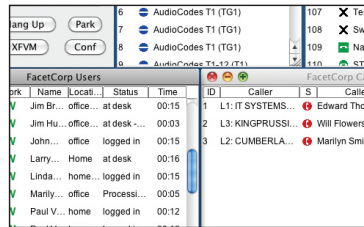


FacetPhone for Apple®

IP-PBX business phone system utilizing Macs and iPhones®



Your communication server
for up to 500 users.



Watch phone system activity and easily control your calls with the FacetPhone user interface on your Mac. With a soft phone, make your Mac your phone.



Your iPhone® or iPad® can become an extension on the FacetPhone system.

FacetPhone is an exciting VoIP IP-PBX phone system that puts your telephone user interface right where it belongs ... on your Mac!

FacetPhone is designed and built from the ground up as an IP-based telephone system. FacetPhone makes advanced PBX features, normally only available to large enterprise customers, now affordable for small to medium size businesses. Built entirely with industry standard components and running on the Mac OS X operating system, FacetPhone is reliable, robust, scalable and flexible.

FacetPhone on the Mac supports:

- IP Phones, Soft Phones & iPhones
- Graphical User Interface
- Visual Voice Mail
- Presence Management
- Unified Communications
- Multiple Auto Attendants
- ACD Queues and Contact Centers
- Computer Telephony Integration (Address Book)
- Branch Office & Teleworker Integration
- All Dial Tone Options (POTS, T1, SIP Trunks, Skype Connect™)

Let us show you how your Mac can become your business phone system.

Visit us in booth 947 by the Macworld Live Stage





FacetPhone Feature Summary:

- **Automated Attendant**
 - Reception, primary or backup
 - Group / Department
 - Dial by extension
 - Dial by name
 - Dial by group
 - Voice mail
 - Informational
- **Automatic Call Distribution (ACD)**
 - Monitor, record & barge-in
 - Supervisor status & alert displays
- **Branch Office Support**
- **Call Barge-in**
- **Call Detail Recording—Web Browser Interface to MySQL & Text Formats**
- **Call Forwarding—Internal and External**
- **Call Monitoring**
- **Call Recording—With Archive & Retrieval**
- **Call Waiting— Multi-level**
- **Caller ID Support**
 - Telephone display
 - GUI display
 - Voice mail CID stamp
 - Call waiting support
 - Screen pop—TAPI, NetTAPI & UTAPI enabled applications
- **Computer Telephone Integration (CTI)**
 - TAPI — Dialing & callerID 'screen pops'
 - Address Book, Outlook, Goldmine, Act!
 - Direct Inward Dial (DID) w/T1 PRI & SIP Trunks
 - NetTAPI — Software application:
 - Dial phone
 - Retrieve callerID for 'screen pop'
 - Retrieve complete call detail record
 - Retrieve call recording
 - UTAPI—Universal TAPI — Software application:
 - Dial phone
 - Retrieve callerID for 'screen pop'
 - FacetWin compatible
- **Conference Bridging**
- **Conference Calls (multi-party)**
- **Customer Administration**
- **Direct Inward Dial (DID) w/T1 PRI**
- **Distinctive Ringing**
- **DNIS (Dialed Number Identification) Support**
- **Enterprise Instant Messaging**
- **FacetWin Interface**
- **Graphical User Interface (GUI) for:**
 - Presence management
 - Call control
 - Voice mail management
 - Enterprise instant messaging
 - Conference calls
 - ACD alert management
 - User and system administration
- **Instant Messaging — Enterprise**
- **Interactive Voice Response (IVR) — Powerful & flexible**
- **Least Cost Routing**
- **On-hold Messages**
- **Paging**
 - IP phones
 - Overhead system
 - PC speakers
- **Parked Call Ring Back**
- **Presence Management**
 - User login status, location & duration
 - Saves user status change information
 - Display phone status, IM & work status
- **Remote Office Support**
 - Branch offices
 - Teleworkers
- **Roaming Extensions**
- **SIP Trunking Compatibility**
- **Skype Connect™ Compatibility**
- **Speed Dial—System & User Level**
- **System Administration**
 - User controls
 - User status, Voice mail greeting settings, Unified messaging directives
 - Manager controls
 - Users, Groups, Lines, Trunk Groups, Stations, Gateways
- **Telecommuter Support**
- **Telephone User Interface - Hold, transfer, park, forward, intercom, page, conference, voice mail, redial**
- **Tenant / Multi-Company Support**
- **Voice Mail & Unified Messaging**
 - Security via PIN
 - Voice mail waiting indicator phone light
 - Multiple greetings
 - Visually sort and manage messages
 - Add text / comments
 - Playback on phone or PC speakers
 - Voice mail forwarding to email
 - Voice mail notification via email
 - Proactive voice mail delivery via remote telephone
 - One-click return call
 - Distribution lists
 - Informational only mailbox

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