



FacetPhone® Interface for OSAS

Response Computer Group has developed an interface that fully integrates OSAS with FacetPhone®. Inbound caller ID information is used to display customer or vendor details from OSAS. Immediately know if the customer has an over due balance or is on credit hold before you pick up the phone. Easily record the phone call and store the audio as an attached document. Enhanced OSAS Rolodex™ function, look up contact and dial from within OSAS.

- Automatically display OSAS CID Screen **BEFORE** you answer the phone.
- Dial from the enhanced OSAS Rolodex™ function.
- Call history database. Stores inbound/outbound call information by user, date, time, duration, ph #, contact name.
- Record phone calls & store as .wav document attachment.
- Create labor records in RCG WorkOrder.
- Dial directly from the OSAS phone Number field.

Leverage the power of FacetPhone®, the award winning IP-PBX telephone system with OSAS!

OPEN SYSTEMS(R) Accounting Software - SAMPLE DATA

Company ID: H Builders Supply Date: 06/02/2007 User ID: Randy

Caller ID: (302)572-5724 COMPUTER GROUP RESPO 06/02/2008 10:01:15

Customer ID	ACE001	ACE BUILDERS	Open Invoice
Pymt Method	CHK	Check	Terms Code 2PCT
Fin Charge?	<input type="checkbox"/>		2/10,n/30 Reg
Fin. Charge Code	UU		2.0% 10 DAYS NET 30
Credit Limit		315000	
Credit Hold	<input checked="" type="checkbox"/>		
Balance Information			
New Finance Charges		.00	
Unpaid Finance Charges		.00	
Current Due		26750.89	
Balance 31-60 days		.00	
61-90 days		422.83	
91-120 days		.00	
121+ days		40000.00	
Unapplied Credits		-16667.70	
Total Due		50506.02	

Buttons: Record, reDial, Comments, Invoices, User fields, open Orders

Footer: Company H | 06/02/2007 | Terminal T000 | OVR



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"We provide the tools, you take the credit."